

"A Noticeably Better Team Providing A Great Guest Expierence Every Time"

Quote of the Day:

"The secret of getting ahead is getting started".

<u>Mark Twain</u>

NEWSLETTER

April 13, 2020 Greetings QRC Family,

We hope everyone enjoyed Easter with your families. As we continue to deal with the virus, we are aggressively working on our plan to re-open.

We hope everyone was safe from the tornados yesterday. We had several crewmembers affected. The devastation in Chattanooga is terrible. Please keep the people affected by this tragedy in your thought and prayers

With that said, we are going to open Elizabethton this Thursday. This will afford us the opportunity to get our systems and checklist in place for a successful reopening. More to come!

Human Resources Corner – Kristi White, Director

We have made it through another week! I want to thank everyone for the questions and concerns. Please keep them coming! If you are in need of something, I am happy to research the resources.

I have been getting reports Unemployment has started to trickle in. Please be patient if you have not received your unemployment benefits yet, it can take up to 21 days . If you have received a determination letter and are not quite sure how to read it, please email hr@qrcllc.com and I can help you with that. Also, I would like to remind everyone to please make sure you are certifying your unemployment every week. If you fail to do so, then you will not receive any more benefits and will have to reapply. Please keep checking back on the company website for additional resources.

I would also like to say, thank you for being patient with the Support Center Team. We are all working hard to help everyone out during this COVID-19 crisis. We will get through this and hopefully when everyone starts to receive their benefits, you all can take a deep breath of relief. Enjoy your time with your family and stay safe.

Kristi White- HR Director



Kim Hartzog – Manager of Comp and Benefits

The credit card authorization form has been added to the website. It will be used to deduct the monthly premium for all Guardian products(dental, vision, cancer, critical, vol life and ADD). All cards are charged the 1st of each month, unless the 1st falls on a weekend, in this case it will be the next business day. (You can just add the form to the website and just direct employees to the website to find it)

For anyone that chooses to send a check or money order, it must be received by the 1st of each month. Here is the mailing address. Quality Restaurant Concepts, LLC Attn: Kim Hartzog 601 Vestavia Parkway, Suite 1000 Birmingham, AL 35216

Here is the website and phone number to Empower Retirement-401k:

https://participant.empower-retirement.com and 1-855-756-4738

Rick's Picks on NetFlix

Ozark (season 3) Start from season one. Uncorked Spenser Confidential <u>New this week</u> Tiger King (Very strange) Breaking Bad (I'm sure most of you have seen this) Money Heist (just started)

Popular Trending Books

Best Sellers in Books This week

- #1. Dark Towers: Deutsche Bank, Donald Trump, and
- #2. Animal Crossing: New Horizons Official.....
- #3. Where the Crawdads Sing. ...
- #4. If Animals Kissed Good Night. ...
- #5. Open Book. ...
- #6. American Dirt (Oprah's Book Club): A Novel. ...
- #7. The 5 Love Languages: The Secret to Love that
- #8. A Very Stable Genius: Donald J.

Good news stories:

Great job from Team Brandon.







Ralph is all about the TP at North Parkway. Great job!



\$3.00 Employee Meal for April 14, 2020 Chicken Basket (limit of 4 per employee)

All orders must be emailed in to your preferred location by <u>Monday, April 13.</u> You may call if you have no internet service. The list of the locations that are open is listed below with email address and phone number.

Please indicate what time you will pick up your order and how many (up to 4)

11am – 12pm OR 4pm – 5pm



LOCATIONS CURRENTLY OPEN

ALABAMA			
005	1722 Rainbow Drive Gadsden, AL 35901	256-546-7774	Qrc005@Qrcllc.com
008	302 Hughes Road Madison, AL 35758	256-772-3441	Qrc008@Qrcllc.com
011	1917 Cobbs Ford Road Prattville, AL 36066	334-361-8899	Qrc011@Qrcllc.com
014	5050 Academy Lane Bessemer, AL 35022	205-424-5255	Qrc014@Qrcllc.com
016	1331 Highway 72 East Athens, AL 35611	256-233-4430	Qrc016@Qrcllc.com
019	3150 Memorial Pkwy NW Huntsville, AL 35810	256-859-4200	Qrc019@Qrcllc.com
021	6601 Atlanta Hwy Montgomery, AL 36117 (Oliver Creek)	334-396-0500	Qrc021@Qrcllc.com
023	2246 Bessemer Road Birmingham, AL 35208 (5 Points West)	205-451-1031	Qrc023@Qrcllc.com
024	1250 Boots Blvd. Fultondale, AL 35068	205-380-8282	Qrc024@Qrcllc.com
026	2106 Cherokee Ave SW Cullman, AL 35055	256-736-6336	Qrc026@Qrcllc.com
MISSISSIPPI			
105	814 Hwy 12 West Starkville, MS 39759	662-324-3459	Qrc105@Qrcllc.com
108	106 Hwy US 11&80 Meridian MS 39301	601-939-4060	Qrc108@Qrcllc.com
109	2019 Hwy 15 North Laurel, MS 39440	601-649-1998	Qrc109@Qrcllc.com
110	111 Clinton Center Drive Clinton, MS 39056	601-924-8644	Qrc110@Qrcllc.com
111	124 Grandview Blvd Madison, MS 39110	601-605-2652	Qrc111@Qrcllc.com
112	126 Stribling Lane Brandon, MS 39042	601-664-3015	Qrc112@Qrcllc.com
113	951 Cedar Lake Road Biloxi, MS 39532	228-702-3700	Qrc113@Qrcllc.com
115	715 Memorial Blvd Picayune, MS 39466	601-273-4755	Qrc115@Qrcllc.com
116	505 Apache Drive McComb, MS 39648	601-680-1520	Qrc116@Qrcllc.com
TENNESSEE			
203	1213 Oak Ridge Turnpike Oak Ridge, TN 37830	865-483-1234	Qrc203@Qrcllc.com
205	1322 West Walnut Avenue Dalton, GA 30720-3827	706-278-5776	Qrc205@Qrcllc.com
210	5316 Central Avenue Pike Knoxville, TN 37912 (Merchants Drive)	865-689-3300	Qrc210@Qrcllc.com
213	2771 East Andrew Johnson Hwy Greeneville, TN 37745	423-636-1483	Qrc213@Qrcllc.com
217	425 Volunteer Pkwy Bristol, TN 37620	423-968-1855	Qrc217@Qrcllc.com
220	2219 Battlefield Pkwy Ft. Oglethorpe, GA 30742	706-858-6654	Qrc220@Qrcllc.com
222	50 Corbin Center Drive Corbin, KY 40701	606-528-0465	Qrc222@Qrcllc.com

Sincerely,

Fred Gustin Kurt Guttshall Charles Galloway Rick Houser