



NEWSLETTER

March 31, 2020

Greetings QRC Family,

Over the last few weeks, all of us have been a part of unimaginable and tough conversations in one way or another. As leaders we cannot thank you enough for your patience, loyalty, and commitment to our brand as we are trying to adjust to the adversity we are all facing. Your thoughts, questions, and suggestions are valuable to staying connected while practicing social distancing. As the practice of social distancing continues, we will send out a weekly newsletter with updates on our operations as it pertains to the COVID-19 outbreak; celebrating good news, answering frequently asked questions, and communicating new resources found on qrcllc.net to support you and your families. Below is what the leadership team at QRC is currently working on in relationship to the Corona Virus.

After evaluating the sales, we made the decision to close several locations. We do not take this lightly. We completely understand the impact this has on your financial situation and your families.

The leadership team is in constant communication with the leaders at Applebee's. We are on conference calls three times a week to discuss what's happening. As most of you know this changes almost by the hour.

We have created a Covid 19 resource tab on our website. This will house all the information our employees may need.

Kristi White, Director of HR has done an excellent job of providing all affected employees the information and resources needed to help guide them through the unemployment process. This information can be found on our website at QRCLLC.net. If for some reason you cannot find the information you are looking for, please contact Kristi through the HR tab on the website. As you can imagine, they have been inundated with unemployment claims. We have three people working on them and completing them as soon as possible.

Starting next Tuesday 4/7/2020 and every Tuesday after that until the crisis is over, QRC will provide current and furloughed employees the opportunity to purchase a specific meal for up to 4 people for \$3.00 each. While I understand your restaurant may be closed, if there is another location in the same area open, you are welcome to order at that location. You must call the restaurant the day before so we can prepare accordingly. The pickup times will be between 11-12am and 4-5 pm.

“A Noticeable
Better Team
Providing A Great
Guest Service
Everytime”

“
THE HARD DAYS ARE
the best because that's
WHEN CHAMPIONS
are made, so if you
PUSH THROUGH,
you can push through
ANYTHING.
”

DANA VOLLMER

@shape

The \$3.00 employee meals for this month are (limit 4 meals per order):

4/7/2020	Cheeseburger and Fries
4/14/2020	Chicken Basket and Fries
4/21/2020	Three Cheese Chicken Penne and breadstick (no brochette)
4/28/2020	Bacon Cheddar Grilled Chicken Sandwich and Fries

When coming to pick up your order, please remain in your car and we will bring it out to you.

We have had several inquiries concerning 401K. Click on the Employee 401K information tab and Kim will answer any questions you have asap.

In closing, we want to express our gratitude for every one of our employees. We are working tirelessly on a plan to open as soon as we are allowed. Rick and the HR team will be sharing information as it becomes available through this news letter or via our website.

Sincerely,

Fred Gustin
Kurt Guttshall
Charles Galloway
Rick Houser